**一條龍服務(Stream line Service)**

1. 殯儀 館– Funeral home, Mortuary
	1. 墓園裡 inside cemetery

 (2) 社區 Neighborhood

 (3) 服務站 Service station

1. 安息處 Resting place

 (1) 福地 - 墓穴Plot, Grave, Lot

 (2) 骨灰櫥窗–

 Niche (玻璃Glass, 大了Marble) (Indoor, outdoor)

 (3) 壁葬Crypt (Indoor, outdoor)

1. 安葬 – Burial, Interment

 殯儀館**服務 (Funeral)**

1. 遺體運送 Remains transportation
2. 時間 Time –

 Regular hours M-F; 8:00-4:00

 Overtime charge

1. 地點 Pick up place

 住宅Residence – extra one person charge

 老人療養院-Nursing home

 醫院 Hospital

 其他 other - 意外 accident

 法醫 驗屍 - Coronal office

2. 遺體處理 – Remains Disposition

 (1)火化 Cremation

 火化場- Crematory

 墓園裡 – inside cemetery

 殯儀館 – belong to Funeral home

 商業 - Commercial Crematory

 (2) 大體 Full Body

 (3) 棺木 Casket or Alternative container

1. 告別式 Memorial service

 (1) 傳統- 宗教儀式 Traditional - Religions

 開棺 Open Casket - 防腐 Embalming

 瞻仰遺容 , 生平略歷, 緬懷故人

 不開棺 Close Casket

 (2) 確認身份- 可不防腐

 ID viewing – No Embalming, 20-30 min.

 Depend on body condition

 (3) 無告別式 No Memorial service

直接下葬 – Immediate burial

 立即火化 - Direct Cremation

1. 見證火化 - witness cremation
2. 墓地服務 Grave site service
3. 死亡證明 Death Certificate,

 安葬許可證 Burial permit

 收費標準-Fees

 (see attached example)

* 1. 逐一列項 - Itemize

 基本收費 – Basic services of Funeral

 directors, staffs, overhead

 防腐 預備 Embalming, preparation

 著衣化妝品梳頭 – Dressing, casketing,

 cosmetology

 儲存冷藏 – Refrigeration

 禮堂使用 – facility and staff for service

 遺體運送 – Transportation to Funeral home

 To Cemetery

* 1. 配套 - Packages

 傳統 - Traditional (2 days)

 Include 4 hours view (day before

 memorial service),

 1-2 hours memorial service

 Dressing, hairstyle, cosmetics

 改良傳統 - Modified standard- one day

 確認身份 – ID Viewing

 直接下葬 – Immediate burial no viewing

 立即火化 - Direct Cremation no viewing

 常見問題 – Problems

1. 忌諱或留給後人決定 (vs. - 預購)

Fear to talk about or leave children to decide.

Pre-Planning – Funeral insurance

1. 告別式, 火化, 下葬日期.

Determine dates of Memorial service, cremation, Burial (inurnment) .

No rush to funeral home for arrangement.

1. 祖父母名字, 出生地點. 父母學歷. 工作經歷 抵美日期. Grandparents names, birth place,

Number of school years, works(jobs), date into United States. See vital statistics table.

1. 死亡證份數 – Number of Death certificate. Institute that requires DC (see after check list).
2. 親等關係Next to the Kin – Power of Attorney